

## Field Technician Job Description

Artisan Piano Services is the Pacific Northwest premier piano servicing company. With over 20,000 customers, our reputation holds strong due to the incredible work we do, the experience we give, and the team we have.

We are looking for field technicians for both our Portland, OR and Seattle, WA locations.

We at Artisan Piano Services are looking for technicians that simply love working on pianos, get their enjoyment out of servicing pianos, and helping customers rather than running a business. With the ongoing training, team atmosphere, and support of the company our technicians are free to do incredible work and not be distracted by normal business ownership responsibilities.

As a field technician for Artisan Piano Services, you will be scheduled to perform 4 service calls per day. These service calls will be anything from evaluations, repairs, and of course tunings.

To qualify as a full-time field technician for Artisan Piano Services you must possess the following skills:

- Ability to do a good tuning in 1.5 hours or less.
- Ability to perform most in home piano repairs and maintenance.
- Work well with other team members
- Have a good driving record
- Have a teachable and humble spirit
- Give great customer service

If you lack the necessary piano skills to qualify as an Artisan Piano Services field technician, that is ok - we can help! We work with all our technicians to get them field ready by giving them the necessary training, tools, and support to make them successful.

We at Artisan Piano Services want to provide an incredible working environment and part of that is being generous with all our team members. With that being said, all of our field technicians are provided the following benefits:

- Company Car
- Medical Insurance
- Vision Insurance
- Dental Insurance
- Life Insurance
- Retirement (Matching 401K)
- All tools necessary for their work
- Vacation pay
- Holiday pay
- PTO pay

Fully qualified field technicians who meet our standards will be compensated at \$30 per hour as a full field technician and may go up depending upon skill level, experience, and location you wish to be working from. As a field technician you will also be given 10% commission on all work sold over \$500.

If you are interested in joining our team, please email us a cover letter and your résumé. Or if you'd like to schedule a Zoom meeting with David Hayes (Owner) please [email us](#). We are excited to hear from you!

**Artisan Piano Services**