

Job Description: Apprentice Technician

Position Summary:

The Apprentice Field Technician is a full-time mentoring position, providing training in tuning, repairs, action regulation and other skills required of a Piano Technician, using specialized tools, and providing excellent customer service. Periodically, the Apprentice Technician will participate in field service calls. The apprenticeship involves some formal technical piano instruction through the Piano Technician Academy, and intense hands-on personal training as a full-time employee.

Essential Job Functions:

1. Regulates and adjusts piano actions accurately to specifications or alters scientifically to optimize performance.
 2. Repairs or replaces parts such as broken strings, hammers, action parts, tuning pins, and pedal mechanisms, etc.
 3. Assesses condition of pianos and rebuilds/refinishes pianos (e.g., restores the action, replaces leather and felt, replaces strings and worn parts, resurfaces and refinishes wooden parts).
 4. Restores instruments, including analyzing, re-scaling, and redesigning piano components beyond normal factory specifications; rebuilds instruments to include all phases of sounding board, bridge, and complete action mechanism replacement.
 5. Works independently, with direction from the supervisor and scheduler.
 6. Effectively uses time to meet all appointment deadlines.
 7. Performs related job duties as required.
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Minimum Qualifications:

1. Education and Training: High school and preferably musical training on piano or other instruments.
2. Ability to use common and specialized hand tools
3. Physical Demands: Able to lift equipment and piano parts (up to 100 lb.) as necessary, and move or assist with moving pianos as required.

Compensation: Full-Time position. Compensation starts at \$16 per hour. The *expectation* is that after about a year your training will have progressed to the point that you will be more productive, and will be given raise to \$18.00. As you gain experience and competency over time, you will continue to receive raises, in expectation of receiving the full wage of a Field Technician (currently at \$25.00 /hour). After a 90-day probationary the apprentice will be a Regular Full-time Apprentice Field Technician, and will be provided with full benefits.